

Task1 - IT Service Strategy

| | |
|-------------------------|--|
| Name | |
| Candidate Number | |
| Centre Number | |
| Date | |

| | |
|---------------------|--|
| Organisation | |
|---------------------|--|

[illegible]

IT Service Delivery

Task1 - IT Service Strategy

| Customer/Client Needs | |
|-------------------------|---|
| IT Service Requirements | Explanation of priority (high, medium or low) |
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